

1.06 Patient satisfaction survey Letterkenny University Hospital Infusion (LUH) Unit for patients with severe asthma on Biologic treatments

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Background: Infusion unit was relocated recently, so a patient satisfaction survey was carried out to highlight any deficiencies in care, so that corrective action if required be taken by the clinicians involved in the care for this cohort of patients **Methods:** A questionnaire was devised and sent to patients, who completed same anonymously. The questionnaire included details of location and surroundings, overall cleanliness and comfort, asthma control and current injection, quality of care, friendliness and compassion of staff and availability and convenience of appointment scheduling and comments or suggestions.

Results: Three recurring themes were noted from the anonymous questionnaires received back. Positive feedback was noted for staff working in the infusion unit and location. Many patients commented on parking, expressing 'better parking needed', 'stress of finding parking for appointment' and 'only drawback to attending the unit is parking'

Conclusion: Overall feedback was extremely positive for the current unit and location with patients expressing positive feedback for the care that they receive when attending the unit for their asthma biologic injections. Hospital management have been made aware that car parking has been raised as an issue by severe asthma patients attending the infusion unit for their biologic therapy. **Disclosures:** **Conflict of Interest:** The Authors declare that they have no conflict of interest.